



Our Ref: 003451/20

Your Ref:

Address Correspondence to: Information Management

Date 19 October 2020

Freedom of Information Act 2000

I write further to your request for information received 16/10/2020.

I note you seek access to the following information:

a) The number of 101 calls which went unanswered in the following periods:

a. 2016-17

b. 2017-18

c. 2018-19

d. 2019-20 (broken down by month, if possible)

e. 2020 to date (broken down by month, if possible)

b) The number of 101 calls abandoned in the following periods:

a. 2016-17

b. 2017-18

c. 2018-19

d. 2019-20 (broken down by month, if possible)

e. 2020 to date (broken down by month, if possible)

c) The total number of 101 calls in the following periods:

a. 2016-17

b. 2017-18

c. 2018-19

d. 2019-20 (broken down by month, if possible)

e. 2020 to date (broken down by month, if possible)

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

Please see the spreadsheet attached to the Email.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer

Leicestershire Police

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