



Our Ref: 003589/20

Your Ref:

Address Correspondence to: Information Management

Date 04 November 2020

Freedom of Information Act 2000

I write further to your request for information received 27/10/2020.

I note you seek access to the following information:

By being at the forefront and cutting edge of policing digital systems (e.g. cloud systems) Leicestershire Constabulary can expect a number of questions to come their way relating to the societal impact of these new technologies as well as more basic questions relating to the way these systems work.

The PRONTO system would appear to be the first system of it's kind to be operating in the UK and a Facebook post from Leicestershire Police from 7 November 2018 states:

"The Pronto software from Motorola Solutions replaces paper based forms including witness statements, Fixed Penalty Notices and the traditional pocketbook with quicker, more accurate electronic versions. This reduction in bureaucracy, and the ability to do far more in the community without having to return to a police station and log onto a computer, means officers will be more visible and can patrol for longer."

Clearly the accurate recording of witness statements by the Pronto system will be something that members of the public will have most interest in, particularly the possibility that information content or a time stamp associated with this statement could be "tampered with" and the possibility that police forces could use "technology glitches" as a form of "plausible deniability" when there are questions about evidential reliability.

Information in the public domain on the Motorola website and the pdf document entitled 'PRONTO ELECTRONIC WITNESS STATEMENT' states that:

"All information captured by Pronto EWS conforms to NPIA specifications, including:

- Creation of electronic witness statement*
- Capture of typed statement meeting NPIA electronic witness statement business rules – including the lockdown of statement in blocks of 10 lines*
- Review of electronic witness statement and capture of electronic signature by the witness and / or appropriate responsible person*
- Electronic witness statement lockdown to prevent any changes to the statement • Storage of electronic witness statement into a central database*

- *Ability to create a continuation or follow on statement from an existing statement – copying across relevant structured data and entering an automatic cross-referenced log entry*
- *View, save and print as a PDF*
- *Ability to search for captured statements in a central database*
- *Ability to export a selected statement in XML format*
- *Data verified as original using a digital signature"*

Under the Freedom of Information Act 2000 please provide me with the following information relating to the Pronto system that is recorded on your systems:

Whether there are regular time stamps that are saved with the witness statements as they are recorded by the police officer (in addition to the lockdown of statements for every 10 lines recorded).

If regular time stamps are applied to witness statements (in addition to the lockdown of statements for every 10 lines recorded) then what are the time intervals when the system is operating in the OFFLINE mode?

If regular time stamps are applied to witness statements (in addition to the lockdown of statements for every 10 lines recorded) then what are the time intervals when the system is operating in the ONLINE mode?

In the event that the PRONTO system "crashes" (in either online or off line modes) and requires to be reset then are the previous lines (i.e. up to 10 lines) of the statement saved on the system (with the implication being that the officer has to take the statement for a second time)?

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

No information relative to your request is held by Leicestershire Police

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer

Leicestershire Police

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