



Our Ref: 003640/20

Your Ref:

Address Correspondence to: Information Management

Date 16 November 2020

Freedom of Information Act 2000

I write further to your request for information received 30/10/2020.

I note you seek access to the following information:

1. *What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting and translation?*
2. *What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service*
 - a. *Telephone Interpreting*
 - b. *Face to Face Interpreting*
 - c. *British Sign Language*
 - d. *Translation*
3. *Who is the Contract Manager and Senior Responsible Owner for the force in regards to language services?*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

1. Leicestershire Police's current language services expire 31/03/2021.
2. The yearly spend broken down by services was:
 - a. Telephone Interpreting
2018/19 - £31,181.08
2019/20 - £39,411.17
 - b. Face to Face Interpreting
2018/19 - £309,321.62
2019/20 - £378,306.21
 - c. British Sign Language
2018/19 - £2,199.05
2019/20 - £1,655.00
 - d. Translation
2018/29 - £32,569.60
2019/20 - £56,543.15

3. Contracts are managed by Leicestershire Police's procurement department and the Senior Responsible Officer is the Chief Constable of Leicestershire Police.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

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