



Our Ref: 003814/20

Your Ref:

Address Correspondence to: Information Management

Date 25 November 2020

Freedom of Information Act 2000

I write further to your request for information received 16/11/2020.

I note you seek access to the following information:

Telephony System

1. *What is your current telephony system?*
2. *How many users of the telephony system?*
3. *When is the contract up for renewal?*
4. *Are you considering or interested in Microsoft Teams Voice (Direct Routing)?*
5. *The name (separately) and email address of the primary contact for this contract?*
6. *Current annual spend?*

Mobile phone contracts

1. *Who is your current mobile phone provider?*
2. *How many mobile connections?*
3. *When is the contract up for renewal?*
4. *How long do you contract for (24 or 36 months)?*
5. *The name (separately) and email address of the primary contact for this contract?*
6. *Current annual spend?*

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions?

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

Telephony System

1. *What is your current telephony system? - Skype, Openscape 4000 & DX*
2. *How many users of the telephony system? - Approximate 4000*
3. *When is the contract up for renewal? - 31/03/2022*
4. *Are you considering or interested in Microsoft Teams Voice (Direct Routing)? - Not at the present time*

5. The name (separately) and email address of the primary contact for this contract? –
Procurement Manager – procurement@leicestershire.pnn.police.uk
6. Current annual spend? – *Approx. £120,000*

Mobile phone contracts

1. Who is your current mobile phone provider? – *EE & Vodafone*
2. How many mobile connections? – *EE - 3404, Vodafone - 1024*
3. When is the contract up for renewal? – *30/06/2021*
4. How long do you contract for (24 or 36 months)? – *36 months*
5. The name (separately) and email address of the primary contact for this contract?
6. Current annual spend? – *Approx. £130,000*

Crown Commercial Services frameworks

Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045) If not, how do you procure mobiles and telecommunication services/solutions? – *No decision has been made. Currently mobile phones are procured through the Police IT Company.*

Please be aware that the above provision is for Leicestershire Police and the Office of the Police and Crime Commissioner for Leicestershire as both are covered under the same contracts.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

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