



Our Ref: 000254/21

Your Ref:

Address Correspondence to: Information Management

Date 12 February 2021

### **Freedom of Information Act 2000**

I write further to your request for information received 22/01/2021.

I note you seek access to the following information:

1. *On average what is the total number of emails that the Leicester Police Force receives in a year?*
2. *On average what is the total number of emails sent to the [contactus@leicestershire.pnn.police.uk](mailto:contactus@leicestershire.pnn.police.uk) email address in a year?*
3. *Is it possible for the Chief Constable of the Leicestershire Police Force allocate an Office or employee to review just those emails sent to its [contactus@leicestershire.pnn.police.uk](mailto:contactus@leicestershire.pnn.police.uk) email address without reviewing those sent to its other email addresses?*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

### **Your request for information has now been considered and the information asked for is as follows: -**

1. Leicestershire Police Force received approx. 4.3 million emails a year.
2. The total number of emails sent to: [contactus@leicestershire.pnn.police.uk](mailto:contactus@leicestershire.pnn.police.uk) per year is approx. 16,000.
3. We are unable to provide this information as this is a question of opinion, and is therefore not recorded information. Section 84 of FOIA relates to recorded information held by a public authority and that does not extend to providing explanations unless the answers are already held in a recorded form.  
*"Information is defined in section 84 of the Act as 'information recorded in any form'. The Act therefore only extends to requests for recorded information. It does not require public authorities to answer questions generally; only if they already hold the answers in recorded form. The Act does not extend to requests for information about policies or their implementation, or the merits or demerits of any proposal or action - unless, of course, the answer to any such request is already held in recorded form." (Day vs ICO & DWP – EA/2006/0069 Final Decision)*

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer  
Leicestershire Police

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