



Our Ref: 000368/21

Your Ref:

Address Correspondence to: Information Management

Date 25 February 2021

Freedom of Information Act 2000

I write further to your request for information received 01/02/2021.

I note you seek access to the following information:

Confirmation that Leicestershire Police operate a fixed policy that ALL allegations of fraud are to be reported to Action Fraud in the first instance.

Confirmation that Leicestershire Police operate a fixed policy whereby NO police assistance or action can be initiated unless an allegation of fraud has been referred to them by Action Fraud.

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

There are some cases where reports of fraud should be taken in force, and then subsequently referred to Action Fraud. These are referred to as 'Calls for Service'. This is a National Policy which Leicestershire Police follow

Calls for service should only make up a small amount of reported fraud and involve one of the following:

- The offender has been arrested for a fraud offence or
- The offender is committing, or has recently committed a fraud offence at the time of the call for service or
- The suspect is known and is a local suspect. This includes where fraudulently obtained goods are to be delivered to an address within the force area.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

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