



Our Ref: 000472/21

Your Ref:

Address Correspondence to: Information Management

Date 08 March 2021

Freedom of Information Act 2000

I write further to your request for information received 09/02/2021.

I note you seek access to the following information:

- Further to my colleague's prior FOI request on the numbers of complaints received regarding officer conduct in 2018, 2019 and 2020, and how many were upheld, could I please receive an ethnic breakdown of those officers, broken down by outcome, broken down by year.

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

Please see below in relation to your request, please note that numbers may differ from the original request due to the addition of subjects to complaints where necessary.

2018

Total number of complaints received	Breakdown re accusation	Actions and internal standards finding	Ethnicity
685	Operational Policing Policies - 4	Organisational Complaint	
	Organisational Decisions - 10	Organisational Complaint	
	General Policing Standards - 4	Organisational Complaint	
	Serious Non Sexual Assault - 4	5 No Action	2 White 3 Unknown
	Sexual Assault - 1	1 No Action	1 Unknown
	Other Assault - 62	22 Management Action	7 Unknown 1 Asian 14 White
		89 No Action	42 Unknown

			6 Asian 41 White
	Oppressive conduct or harassment - 150	19 Management Action	7 Unknown 1 Asian 1 Black 10 White
		228 No Action	100 Unknown 7 Asian 3 Black 5 Other 113 White
		20 Live	20 Unknown
		1 Formal Action	1 White
	Unlawful/unnecessary arrest or detention - 40	12 Management Action	7 Unknown 1 Asian 4 White
		72 No Action	24 Unknown 2 Asian 1 Other 45 White
		1 Live	Unknown
		1 Management Action	1 White
	Discriminatory Behaviour - 38	66 No Action	29 Unknown 1 Asian 1 Other 35 White
		2 Management Action	1 Unknown 1 White
	Irregularity in evidence/perjury - 21	26 No Action	11 Unknown 1 Asian 14 White
		2 Live	Unknown
		2 Formal Action	1 Unknown 1 White
	Corrupt Practice - 58	16 Management Action	6 Unknown 1 Asian 9 White
		84 No Action	38 Unknown 3 Asian 1 Other 42 White
		33 Live	Unknown
		1 Formal Action	1 Unknown
	Mishandling of property - 40	12 Management Action	10 Unknown 2 White
		69 No Action	38 Unknown 2 Asian 1 Other 28 White
		2 Live	Unknown

	Breach of Code A PACE - 5	8 No Action	3 Unknown 1 Asian 2 Other 2 White
	Breach of Code B PACE - 22	4 Management Action	4 White
		37 No Action	7 Unknown 30 White
		16 Live	16 Unknown
	Breach of Code C PACE - 68	3 Management Action	1 Unknown 2 White
		121 No Action	50 Unknown 4 Asian 67 White
		23 Live	23 Unknown
	Breach of Code D PACE - 1	1 No Action	1 Unknown
	Lack of fairness and impartiality - 53	9 Management Action	5 Unknown 4 White
		87 No Action	33 Unknown 4 Asian 2 Black 1 Other 47 White
		6 Live	6 Unknown
	Other neglect or failure in duty - 382	7 Formal Action	3 Unknown 1 Asian 3 White
		77 Management Action	26 Unknown 1 Asian 1 Black 49 White
		533 No Action	220 Unknown 23 Asian 4 Black 6 Other 280 White
		36 Live	36 Live
	Other irregularity in procedure - 55	5 Management Action	3 Unknown 2 White
		76 No Action	28 Unknown 4 Asian 3 Other 41 White
		4 Live	4 Unknown
	Incivility, impoliteness and intolerance - 88	9 Management Action	4 Unknown 1 Asian 4 White
		106 No Action	34 Unknown 3 Asian 4 Other 65 White

		1 Live	1 Live
	Traffic Irregularity - 8	4 Management Action	1 Unknown 3 White
		6 No Action	3 Unknown 3 White
	Other - 8	25 No Action	10 Unknown 2 Asian 13 White
	Improper disclosure of information - 44	1 Formal Action	1 White
		8 Management Action	2 Unknown 1 Asian 5 White
		50 No Action	23 Unknown 1 Asian 1 Black 1 Other 24 White
		20 Live	20 Live

2019

Total number of complaints received	Breakdown re accusation	Actions and internal standards finding	Ethnicity
652	Operational Policing Policies - 3	Organisational Complaint	
	Organisational Decisions - 6	Organisational Complaint	
	General Policing Standards – 3	Organisational Complaint	
	Operational Management Decisions 1	Organisational Complaint	
	Serious Non Sexual Assault - 4	2 Management Action	1 Unknown 1 White
		2 No Action	1 Unknown 1 White
		1 Live	1 Unknown
	Sexual Assault – 1	2 No Action	1 Asian 1 White
	Other Assault – 44	23 Management Action	11 Unknown 3 Asian 1 Other 8 White
		91 No Action	39 Unknown 4 Asian 1 Other 47 White
	Oppressive conduct or harassment – 170	14 Management Action	10 Unknown 4 White
		224 No Action	103 Unknown 10 Asian 2 Black 2 Other

			107 White
		3 Live	2 Unknown 1 White
	Unlawful/unnecessary arrest or detention – 40	17 Management Action	8 Unknown 9 White
		51 No Action	30 Unknown 1 Black 2 Other 18 White
		3 Live	1 Unknown 2 White
	Discriminatory Behaviour – 42	2 Management Action	2 Unknown
		68 No Action	35 Unknown 2 Asian 31 White
		5 Live	2 Unknown 3 White
	Irregularity in evidence/perjury – 27	1 Formal Action	1 White
		4 Management Action	1 Unknown 3 White
		35 No Action	17 Unknown 3 Asian 1 Other 14 White
		2 Live	2 White
	Corrupt Practice – 54	6 Management Action	5 Unknown 1 Black
		44 No Action	18 Unknown 2 Asian 24 White
		4 Live	2 Unknown 2 White
	Mishandling of property – 32	2 Management Action	1 Unknown 1 White
		39 No Action	18 Unknown 21 White
		6 Live	2 Unknown 3 White
	Breach of Code A PACE – 8	7 Management Action	4 Unknown 1 Asian 2 White
		13 No Action	4 Unknown 1 Asian 8 White
		1 Live	1 White
	Breach of Code B PACE – 29	7 Management Action	5 Unknown 2 White
		40 No Action	17 Unknown 1 Asian

			22 White
		20 Live	6 Unknown 1 Asian 1 Other 12 White
	Breach of Code C PACE – 53	10 Management Action	5 Unknown 1 Asian 4 White
		63 No Action	34 Unknown 1 Black 28 White
		5 Live	3 Unknown 2 White
	Lack of fairness and impartiality – 45	3 Management Action	1 Asian 2 White
		69 No Action	33 Unknown 2 Asian 34 White
		4 Live	1 Unknown 3 White
	Other neglect or failure in duty – 471	36 Management Action	24 Unknown 1 Asian 11 White
		656 No Action	322 Unknown 20 Asian 6 Black 5 Other 303 White
		39 Live	14 Unknown 1 Asian 24 White
	Other irregularity in procedure – 41	6 Management Action	3 Unknown 3 White
		54 No Action	17 Unknown 3 Asian 1 Other 33 White
		2 Live	1 Asian 1 White
	Incivility, impoliteness and intolerance – 85	2 Management Action	1 Asian 1 White
		98 No Action	46 Unknown 4 Asian 48 White
		3 Live	2 Unknown 1 White
	Traffic Irregularity – 12	5 Management Action	2 Unknown
		12 No Action	8 Unknown 1 Asian 3 White
		3 Live	1 Unknown 1 Asian

			1 White
	Other – 0	1 No Action	1 Unknown
	Improper disclosure of information – 30	8 Management Action	5 Unknown 3 White
		20 No Action	8 Unknown 12 White
		1 Live	1 White

2020

Total number of complaints received	Breakdown re accusation	Actions and internal standards finding	Ethnicity
888	Organisational Decisions – 1	Organisational Complaint	
	Police Action following contact - 323	223 No Action	84 Unknown 13 Asian 2 Black 2 Other 132 White
		26 Informal Action by Line Manager	9 Unknown 3 Asian 14 White
		120 Live	55 Unknown 4 Asian 61 White
	Decisions – 92	59 No Action	34 Unknown 2 Asian 23 White
		5 Informal Action by Line Manager	3 Unknown 2 White
		35 Live	14 Unknown 1 Asian 20 White
	Information - 83	57 No Action	29 Unknown 2 Asian 26 White
		4 Informal Action by Line Manager	4 White
		30 Live	15 Unknown 1 Asian 14 White
	General Level of Service - 29	17 No Action	3 Unknown 3 Asian 11 White
		2 Informal Action by Line Manager	2 Unknown
		5 Live	3 Unknown 1 Asian 1 White
	Stops, and stop and search - 18	19 No Action	9 Unknown 10 White
		3 Informal Action	1 Unknown

		by Line Manager	2 White
		1 Reflective Practice	1 Unknown
		9 Live	3 Unknown 6 White
	Searches of premises and seizure of property - 38	38 No Action	18 Unknown 4 Asian 16 White
		14 Live	5 Unknown 1 Other 8 White
	Power to arrest and detain - 37	29 No Action	16 Unknown 13 White
		2 Informal Action by Line Manager	2 Unknown
		29 Live	13 Asian 16 White
	Use of Force - 54	45 No Action	26 Unknown 19 White
		6 Informal Action by Line Manager	6 White
		40 Live	22 Unknown 1 Asian 17 White
	Detention in police custody - 41	37 No Action	24 Unknown 1 Asian 12 White
		11 Live	7 Unknown 1 Asian 3 White
	Bail, identification and interview procedures - 15	11 No Action	6 Unknown 1 Asian 4 White
		3 Informal Action by Line Manager	1 Unknown 1 Asian 1 White
		5 Live	3 Unknown 2 White
	Out of courts disposal - 3	5 No Action	3 Unknown 2 White
	Other policies and procedures - 8	4 No Action	4 Unknown
		6 Live	2 Unknown 4 White
	Handling of or damage to property/premises - 50	35 No Action	13 Unknown 1 Asian 1 Black 20 White
		4 Informal Action by Line Manager	2 Unknown 2 White
		31 Live	17 Unknown 14 White
	Use of police systems - 2	4 No Action	2 Unknown

			2 White
		1 Informal Action by Line Manager	1 White
	Disclosure of information - 36	37 No Action	14 Unknown 4 Asian 19 White
		1 Informal Action by Line Manager	1 Unknown
		7 Live	3 Unknown 1 Asian 2 White
	Handling of information - 4	1 No Action	1 White
	Accessing and handling of information from other sources - 2	1 No Action	1 Unknown
	Use of police vehicles - 17	19 No Action	6 Unknown 2 Asian 1 Black 10 White
		1 Informal Action by Line Manager	1 Unknown
		7 Live	3 Unknown 4 White
	Age - 1	1 Live	1 Unknown
	Other - 8	12 No Action	4 Unknown 1 Asian 7 White
		2 Live	1 Unknown 1 Black
	Disability - 5	3 No Action	2 Unknown 1 Asian
		1 Live	1 White
	Race - 31	19 No Action	13 Unknown 1 Other 5 White
		1 Informal Action by Line Manager	1 Unknown
		1 Reflective Practice	1 Asian
		20 Live	9 Unknown 1 Asian 10 White
	Religion or belief - 2	2 No Action	1 Unknown 1 White
	Sex - 9	6 No Action	5 Unknown 1 White
		4 Live	1 Unknown 3 White
	Abuse of position for sexual purpose - 1	1 No Action	1 Unknown
	Abuse of position for the purpose of pursuing an inappropriate emotional	2 Live	2 Unknown

	relationship- 2		
	Abuse of position for financial purpose - 4	3 No Action	2 Unknown 1 White
		1 Live	1 White
	Obstruction of Justice - 30	25 No Action	10 Unknown 1 Asian 14 White
		2 Informal Action by Line Manager	2 White
		12 Live	7 Unknown 5 White
	Abuse of position for other purpose - 25	20 No Action	12 Unknown 8 White
		8 Live	6 Unknown 2 White
	Impolite language/tone - 78	70 No Action	31 Unknown 4 Asian 2 Black 2 Other 31 White
		1 Informal Action by Line Manager	1 Unknown
		24 Live	13 Unknown 1 Asian 10 White
	Impolite and intolerant actions - 76	83 No Action	38 Unknown 2 Asian 1 Black 2 White
		1 Informal Action by Line Manager	1 Unknown
		32 Live	17 Unknown 1 Asian 14 White
	Unprofessional attitude and disrespect - 41	42 No Action	20 Unknown 3 Asian 19 White
		7 Informal Action by Line Manager	6 Unknown 1 White
		10 Live	6 Unknown 1 Other 3 White
	Lack of fairness and impartiality - 45	42 No Action	19 Unknown 3 Asian 3 Black 17 White
		23 Live	12 Unknown 1 Asian 10 White
	Overbearing and harassing behaviours - 105	102 No Action	44 Unknown 1 Asian 1 Other 56 White

		1 Informal Action by Line Manager	1 White
		35 Live	22 Unknown 3 Asian 10 White
	Sexual Assault – 2	1 No Action	1 Unknown
		1 Live	1 Unknown
	Sexual Harassment - 1	2 No Action	1 Unknown 1 White
	Discreditable Conduct - 1	1 Live	1 Unknown
	Other - 6	12 No Action	4 Unknown 1 Asian 7 White
		2 Live	1 Unknown 1 Black
	Other Assault – 6	1 Management Action	1 Unknown
		8 No Action	4 Unknown 4 White
	Oppressive conduct or harassment – 26	3 Management Action	1 Unknown 2 White
		30 No Action	18 Unknown 1 Other 11 White
	Unlawful/unnecessary arrest or detention – 2	1 No Action	1 White
	Discriminatory Behaviour – 3	2 No Action	1 Asian 1 White
	Irregularity in evidence/perjury – 6	1 Live	1 Unknown
	Corrupt Practice – 11	4 No Action	3 Unknown 1 White
	Mishandling of property – 5	3 No Action	1 Unknown 1 Other 1 White
	Breach of Code A PACE – 1	1 Live	1 Unknown
	Breach of Code B PACE – 2	10 No Action	8 Unknown 2 White
	Breach of Code C PACE – 10	2 No Action	1 Unknown 1 Asian
	Breach of Code D PACE – 1	1 Live	1 Unknown
	Lack of fairness and impartiality – 7	42 No Action	19 Unknown 3 Asian 3 Black 17 White
		23 Live	12 Unknown 1 Asian 10 White
	Other neglect or failure in duty – 79	2 Management Action	1 Unknown 1 White
		53 No Action	23 Unknown 2 Asian

			1 Black 27 White
		8 Live	1 Unknown 7 White
	Other irregularity in procedure – 3	3 Live	3 Unknown
	Incivility, impoliteness and intolerance – 7	5 No Action	2 Unknown 3 White
	Traffic Irregularity – 1	1 No Action	1 White
	Other – 1	1 Live	1 Unknown
	Improper disclosure of information - 4	1 No Action	1 White
		3 Live	3 Unknown

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

Leicestershire Police in complying with their statutory duty under sections 1 and 11 of the Freedom of Information Act 2000 to release the enclosed information will not breach the Copyright, Designs and Patents Act 1988. However, the rights of the copyright owner of the enclosed information will continue to be protected by law.

Applications for the copyright owner's written permission to reproduce any part of the attached information should be addressed to The Information Manager, Leicestershire Police Headquarters, St. Johns, Enderby, Leicester LE19 2BX.