



Our Ref: 000637/21

Your Ref:

Address Correspondence to: Information Management

Date 22 March 2021

I write in connection with your request for information under the Freedom of Information Act 2000 (FOIA), received on 24/02/2021 in which you requested the following information: -

1. (a) *What is the purpose of PAVE (Pro-Active Vulnerability Engagement) team in Leicester?*
(b) *Does PAVE have value statements, constitution, aims, guidance or governance documents, memorandums of understandings, partnership agreements, or similar? If so which? Please provide copies.*
2. (a) *What role does Leicestershire Police have with PAVE team?*
(b) *Which person first proposed the idea of a PAVE team in Leicestershire Police?*
3. (a) *Who does PAVE team comprise of?*
(b) *For each member of the PAVE team please provide:*
(i) name, (ii) rank or grade, (iii) professional identification number, (iv) job title, (v) job description, (vi) qualification in mental health, (vii) employer, (viii) Data Controller.
(c) *What other individuals are associated with, or support, PAVE team?*
(d) *For each individual associated with, or supporting, PAVE team please provide:*
(i) name, (ii) rank or grade, (iii) job title, (iv) job description in relation to PAVE, (v) qualification in mental health, (vi) criteria for involvement in PAVE team, (vii) employer.
4. (a) *Who has overall responsibility for management of PAVE team?*
(b) *Who is this overall manager accountable to?*
(c) *Please provide full details of the organizational and management structure of PAVE, including details of who is accountable to whom within the PAVE team, and external to the team. (A diagram showing line management relationships may assist).*
5. (a) *What role do healthcare practitioners have in PAVE team?*
(b) *Are PAVE team healthcare practitioners involved in all PAVE cases? If not, in what proportion of cases?*
(c) *Please list the health conditions PAVE team encountered in service users during the 4 calendar years period 2017 - 20 inclusive.*
(d) *For each healthcare practitioner in PAVE team, please provide:*
(i) job title, (ii) job description, (iii) professional qualification, (iv) qualification in mental health, (v) professional governing organization (vi) clinical supervisor, (vii) employer, (viii) Data Controller.
(e) *Which other healthcare professionals are associated with, or support, PAVE team?*
(f) *For each healthcare professional associated with or supporting PAVE team please provide:*
(i) name, (ii) rank or grade, (iii) professional qualification (iv) qualification in mental health, (v) professional identification number, (vi) job title, (vii) job description in

relation to PAVE, (viii) criteria for involvement in PAVE, (ix) employer, (x) Data Controller.

(g) Which person has overall clinical responsibility for health related decisions made by PAVE team?

6. (a) What are your policies on the sharing of information between healthcare practitioners, and police?

(b) What is the protocol used for the sharing of information between healthcare practitioners, and police?

(c) Are PAVE service users always asked to consent to the sharing of information between healthcare practitioners and police before any information exchange? Please give full details.

(d) Under what circumstances is information shared between healthcare practitioners, and police:

(i) without seeking PAVE service user consent first?

(ii) without obtaining PAVE service user consent first?

(iii) when a PAVE service user objects to information being shared?

7. (a) How are service users with mental health difficulties identified by PAVE team?

(b) How are service users with a diagnosed mental health condition dealt with by PAVE team?

(c) How are service users with suspected but undiagnosed mental health conditions dealt with by PAVE team?

(d) How are service users who do not engage with PAVE team dealt with?

(e) For an individual service user with diagnosed or suspected mental health difficulties:

(i) which member of PAVE team is responsible for ensuring he/she is treated in a way that ensures their wellbeing?

(ii) what protocols are used to ensure an individual service user's wellbeing?

(iii) which member of PAVE team is responsible for ensuring he/she is treated appropriately for their health condition?

(iv) what protocols are used to ensure each individual service user is treated appropriately for their health condition?

(v) which member of PAVE team is responsible for ensuring all crimes committed against a service user are fully investigated?

(vi) what protocols are used to ensure all crimes committed against each service user are fully investigated?

(f) Of the referrals accepted by PAVE in the calendar year 2019, at the time of referral in how many did the referrer:

(i) know the person had a diagnosed mental health condition,

(ii) suspect a mental health condition, and it was subsequently found that the person had been diagnosed with a mental health condition prior to the referral,

(iii) suspect a mental health condition, and it was subsequently found that the person had not been diagnosed with a mental health condition prior to the referral.

(g) Of those in 7. (f) (iii), how many were diagnosed with a mental health condition after referral?

8. (a) Who makes referrals to PAVE team?

(b) Under what circumstances are referrals made to PAVE team? Please give full details.

(c) What are the conditions for PAVE accepting a referral?

(d) Which person has the final responsibility for deciding whether a particular referral is accepted?

(e) How many referrals were accepted by PAVE team for each of the 4 calendar years 2017-20 inclusive?

9. (a) Over what total time period is PAVE involved with individual service users?

(b) Taking together all referrals accepted in 2017, please give (i) maximum, (ii) minimum, and (iii) average, total time period over which PAVE team was involved with individuals.

- (c) How much direct contact does an individual service users have with PAVE team members?*
- (d) Taking together all referrals accepted in 2017, please give (i) maximum, (ii) minimum, and (iii) average, hours/minutes of direct contact.*
- (e) Does a member of PAVE team always meet in person on at least one occasion, with every person whose referral has been accepted?*
- (f) What input do individual service users have on the service PAVE team provides to them?*
- (g) What protocols do PAVE use to ensure that service users receive all the support they need?*
- (h) What protocols do PAVE use to ensure each individual service user's Human Rights are upheld?*
- 10. For each of the 4 calendar years 2017-20 inclusive, please list:*
- (a) Each source of funding for PAVE, (b) the corresponding amount funded, (c) the corresponding purpose of the funding, and (d) duration of that funding.*
- 11. (a) Please name, and describe, the criteria used to evaluate the effectiveness of PAVE team in Leicester?*
- (b) What is the value of each of these effectiveness criteria for the calendar year 2019?*
- (c) Which individual is responsible for determining whether PAVE team is value for money?*
- (d) What factors are taken into account in determining whether PAVE team is value for money?*
- (e) How often is the performance of PAVE team assessed? Please provide a copy of the most recent assessment.*
- (f) When will the performance of PAVE team next be assessed?*
- 12. (a) After a referral is accepted by PAVE team, (i) is PAVE team always involved when that individual has contact with police? (ii) is a new referral made each time PAVE team are involved?*
- (b) Of the referrals accepted in 2019, how many of these individuals had been dealt with by PAVE team (i) on at least one previous occasion? (ii) on more than one previous occasion?*
- (c) What determines the time at which PAVE team stops dealing with a service user?*
- (d) What follow up is done on PAVE service users after they have left the service?*
- (e) Please provide details, and figures, of the outcomes for service users for each of the 4 calendar years 2017-20 inclusive, broken down by service user health condition, and including those with no diagnosed, and suspected, conditions.*
- (f) What input do service users, and individuals living with conditions dealt with by PAVE, have on the shaping of PAVE team services?*

I can confirm, pursuant to s1(1)(a) of FOIA that this Force does hold the information you have requested.

Section 17 of the Freedom of Information Act 2000 requires Leicestershire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption(s) applicable to the information are as follows.

Section 12 – Cost of compliance exceeds appropriate limit.

Your request covers a wide range of information that is not held in a readily retrievable format, and therefore to retrieve this would require a combination of manual reviews, searches of various systems and other extraction techniques. This would take in excess of 18 hours to complete.

In order to retrieve the information you have requested would therefore be in excess of the 18 hours specified by the Home Office as the time period for which a police force should allocate to a request under the Freedom of Information Act 2000.

In the Freedom of Information (Fees and Appropriate Limit) Regulations 2004, the current regulatory limit which has been set by the Secretary of State for public authorities, which includes the police service, is £450 for the marginal costs which are the costs of finding, sorting, editing or redacting information and disbursements (printing, photocopying etc). The Association of Chief Police Officers have agreed a national standard of an hourly rate of £25 is to be charged for the time taken. In essence therefore, the costs equate to 18 hours work per request. It will be apparent therefore that within the time frame of 18 hours it will not be possible to extract the information to answer any of your questions.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under s12(1) as the cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the "appropriate level" as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to the Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police