



Our Ref: 000831/21

Your Ref:

Address Correspondence to: Information Management

Date 09 April 2021

Freedom of Information Act 2000

I write further to your request for information received 11/03/2021.

I note you seek access to the following information:

- 1. Can I have your records pertaining to sales of personal data from 2019 (01.01.2019) to 2020 (31.12.2020), including trading partners and money earned from transactions?*
- 2. Do you use tracking cookies on your website, and can I have a list of third parties that you share personal data with?*
- 3. Have you received any complaints about how you handle personal data? This includes collecting, storing, sharing or selling, as well as wider processing practices. Please can I view records pertaining to these complaints for the years 2019 and 2020?*
- 4. How many Subject access requests did you receive in the period 2019-2020, broken down by year? What types of personal data did they typically receive? For example email addresses, home address and telephone number?*
- 5. How many data breaches have you experienced for the past 5 years (broken down by each year).*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

1. Leicestershire Police do not hold any information relating to this question.
2. Leicestershire Police utilise the single online home, therefore this will need to be sent to the NPCC to request this information.
3. Leicestershire Police have not received any complaints relating to collecting or selling data in the time period requests, To establish information relating to sharing or storing would invoke Section 12 as detailed below

4. Leicestershire Police received the below numbers of Subject Access Requests in the years requested:
2019 – 562
2020 - 568
The information requested on SAR submitted to Leicestershire Police, usually linked to crime and incidents involving the person submitting the request, the personal information contained therein varies drastically depending on the case and includes all areas of personal data.
5. Leicestershire Police have recorded the below numbers of breaches in the years requested:
2016 – 18 Breaches
2017 – 36 Breaches
2018 – 63 Breaches
2019 – 72 Breaches
2020 – 118 Breaches

Section 12 – Cost of compliance exceeds appropriate limit.

Information relating to whether any complaints have been received regarding the storing and or sharing of data would be held within the working sheet of our records, to provide this information if there were in fact any would require a manual review of all Business as Usual records in order to establish those that related to the above. This would take in excess of 18 hours to complete.

In order to retrieve the information you have requested would therefore be in excess of the 18 hours specified by the Home Office as the time period for which a police force should allocate to a request under the Freedom of Information Act 2000.

In the Freedom of Information (Fees and Appropriate Limit) Regulations 2004, the current regulatory limit which has been set by the Secretary of State for public authorities, which includes the police service, is £450 for the marginal costs which are the costs of finding, sorting, editing or redacting information and disbursements (printing, photocopying etc). The Association of Chief Police Officers have agreed a national standard of an hourly rate of £25 is to be charged for the time taken. In essence therefore, the costs equate to 18 hours work per request. It will be apparent therefore that within the time frame of 18 hours it will not be possible to extract the information to answer any of your questions.

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under s12(1) as the cost of providing you with the information for this part of your request is above the amount to which we are legally required to respond i.e. the cost of locating and retrieving the information exceeds the “appropriate level” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004.

Section 16 – Duty to Assist

Leicestershire Police could advise of the number of complaints made to the ICO regarding Subject Access Requests, if you would like this information please submit a new request.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force’s full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

Leicestershire Police in complying with their statutory duty under sections 1 and 11 of the Freedom of Information Act 2000 to release the enclosed information will not breach the Copyright, Designs and Patents Act 1988. However, the rights of the copyright owner of the enclosed information will continue to be protected by law.

Applications for the copyright owner's written permission to reproduce any part of the attached information should be addressed to The Information Manager, Leicestershire Police Headquarters, St. Johns, Enderby, Leicester LE19 2BX.