



Our Ref: 002221/21

Your Ref:

Address Correspondence to: Information Management

Date 27 July 2021

Freedom of Information Act 2000

I write further to your request for information received 30/06/2021.

I note you seek access to the following information:

1. *How many complaints were received in relation to missing person investigations?*
 - a. *Between April 1st 2019 – March 31st 2020*
 - b. *Between April 1st 2020 – March 31st 2021*
2. *How many of those complaints mentioned or were related to claims of discrimination based on each of the following protected characteristics*
 - i. *Total relating to discrimination*
 - ii. *Age*
 - iii. *Disability*
 - iv. *gender reassignment*
 - v. *race*
 - vi. *religion or belief*
 - vii. *sex*

Please provide these breakdowns for:

Between April 1st 2019 – March 31st 2020

Between April 1st 2020 – March 31st 2021

3. *How many complaints related to a missing person investigation were made in relation to 'Incivility, impoliteness and intolerance'*
 - a. *Between April 1st 2019 – March 31st 2020*
 - b. *Between April 1st 2020 – March 31st 2021*
4. *In regards to those complaints please provide a breakdown of the gender and race of complainants if recorded.*
5. *How many complaints related to a missing person investigation were made in relation to 'Lack of fairness and impartiality'*
 - a. *Between April 1st 2019 – March 31st 2020*
 - b. *Between April 1st 2020 – March 31st 2021*
6. *In regards to those complaints please provide a breakdown of the gender and race of complainants if recorded.*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

Leicestershire Police professional standards department do not record details of the type of crime investigation that the complaint has originated from, therefore we are unable to provide the requested information.

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

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