



Our Ref: 003528/20

Your Ref:

Address Correspondence to: Information Management

Date 17 November 2020

Freedom of Information Act 2000

I write further to your request for information received 22/10/2020.

I note you seek access to the following information:

1. *What is the name and software version of your current ICCS system?*
2. *What is the contract end date of the existing ICCS system?*
3. *Are there any plans to replace it, if so when?*
4. *Has the ICCS system been upgraded in readiness for ESN?*
5. *What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms?*
6. *What is the name of your Computer Aided Dispatch (CAD), software version, and contract end date?*
7. *What back office systems is the CAD integrated into?*
8. *Are there any plans to replace your CAD system and if so when?*

Following receipt of your request, searches were conducted within Leicestershire Police to locate information relevant to your request.

Your request for information has now been considered and the information asked for is as follows: -

1. *What is the name and software version of your current ICCS system? Capita DS3000*
2. *What is the contract end date of the existing ICCS system? 30/6/2021*
3. *Are there any plans to replace it, if so when? No plans for replacement*
4. *Has the ICCS system been upgraded in readiness for ESN? Partially*
5. *What plans (if any) are in place to collaborate with partner Forces/Agencies in terms of sharing the technology, or actual control rooms? None*
6. *What is the name of your Computer Aided Dispatch (CAD), software version, and contract end date? Storm*
7. *What back office systems is the CAD integrated into? Oracle*
8. *Are there any plans to replace your CAD system and if so when? None*

Leicestershire Police provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Information Manager, Corporate Services Department at the above address. If you decide to request such a review and having followed the Force's full process you are still

dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely

Freedom of Information Officer
Leicestershire Police

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